



TRAINING PORTAL

# TRAINEE USER GUIDE





### PHARMIG TRAINING PORTAL OVERVIEW

For the optimum training experience, we would recommend the following:

- 1** Use a laptop, desktop or iPad to complete the training. The portal is not designed for use on mobile phones.
- 2** Ensure your browser is up to date with the latest version available.
- 3** Check your broadband speed. We recommend using a high speed broadband if available. (There may be some buffering when using shared wifi on a low speed.)
- 4** Set your computer/laptop to full screen for viewing of the training videos.
- 5** Ensure the volume is set to a required level or if in a busy environment, headphones may be used. Sub-titles can be switched on or off depending on your preference or surroundings.

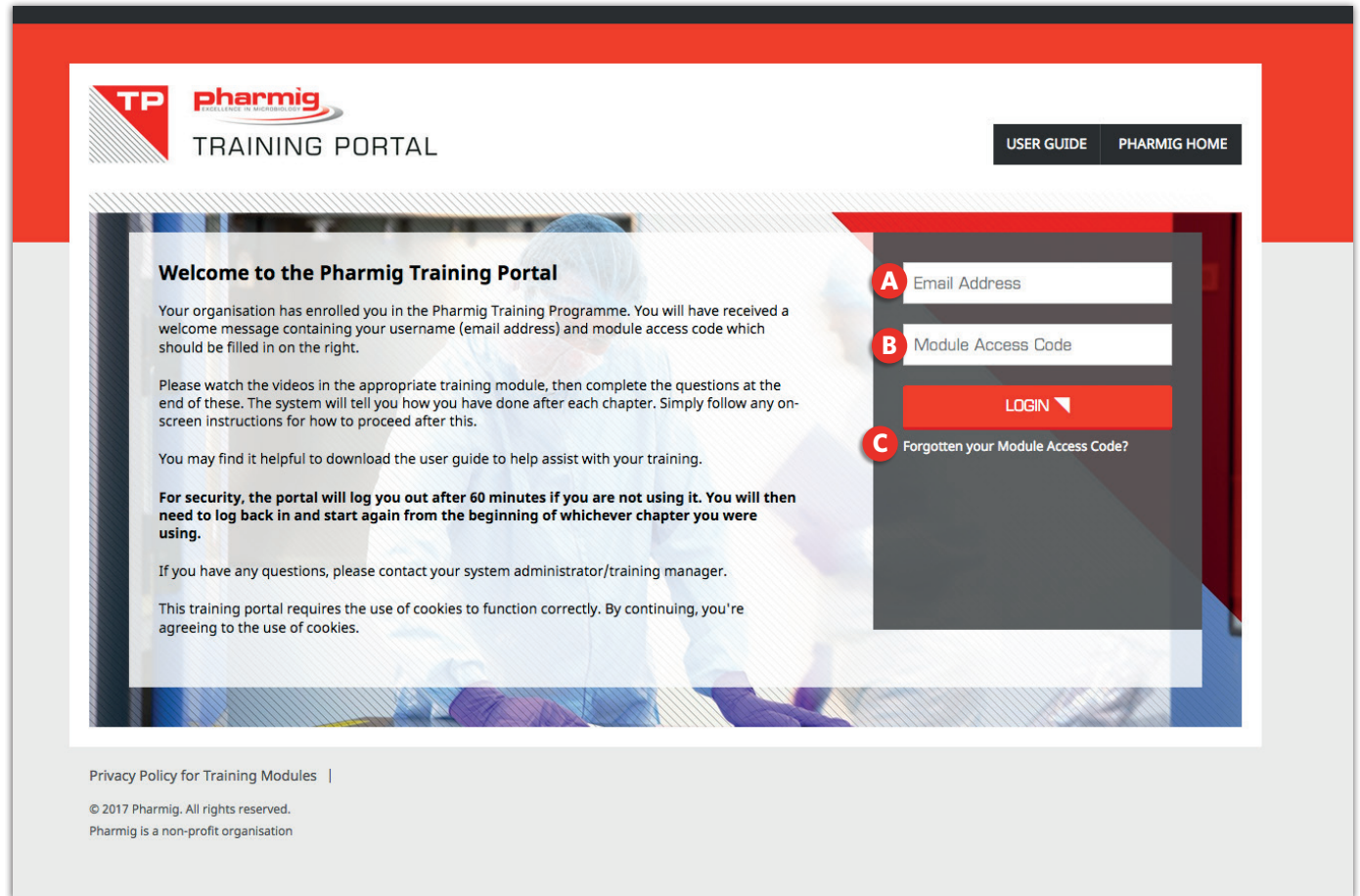
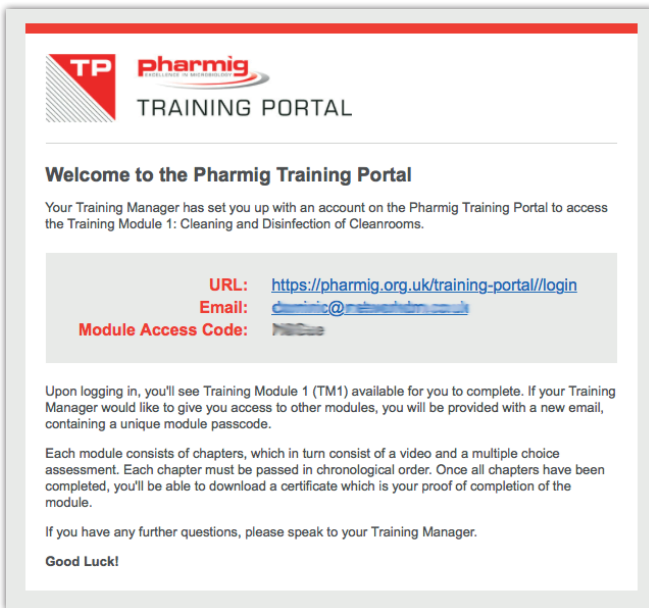






STEP 1

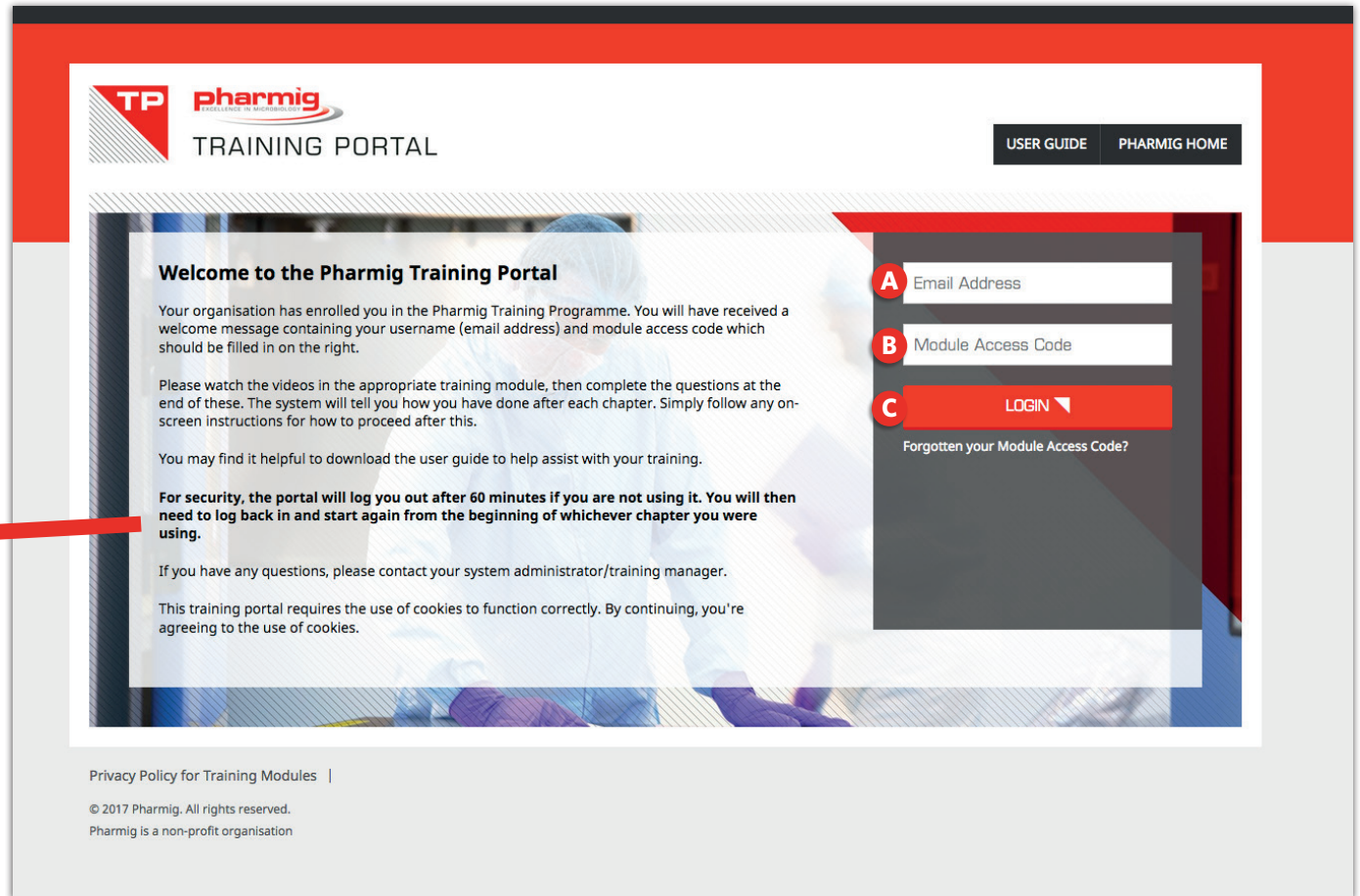
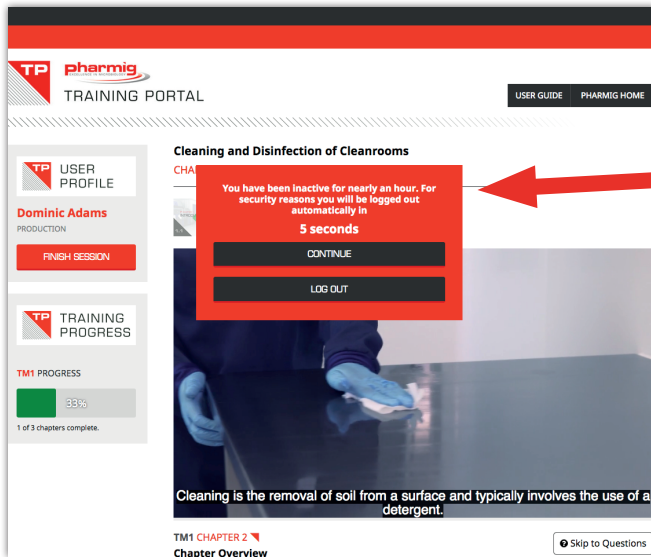
You will have received a welcome email, providing you with your login (email address) **A** and a Module Access Code **B**. If you forget your Module Access Code in the future, please select 'Forgotten Module Access Code' **C** on the log-in page, and an email will be sent to you with a new code.





### TIME-OUT FEATURE

Before the time-out is triggered after 60 minutes of inactivity, the warning message will appear (below). This will give you a 30 second countdown to either logout or continue. If you continue, you will be able to complete your session from the point you left it; if you logout or do nothing, your session will end and you will be required to start again from the beginning of that chapter.







**STEP 2**

Click on the link in the email and enter the username (email address) and password provided. Upon logging in, you will see the screen on the right.

The first chapter will be available for you to access and view. Click the play button to watch the video and be prepared to answer the questions at the end.

**Note:** The second and third chapters cannot be viewed until the first chapter is viewed and all questions answered.

The system will prevent you from skipping ahead, however you can rewind and then skip back to your previous playhead position.

**WARNING:**

Only click 'FINISH SESSION' (A) when you have completed a full chapter. Finishing before you have viewed the video and answered all the questions will take you back to the start of the chapter when you login again.

The screenshot displays the Pharmig Training Portal interface. At the top left is the TP and Pharmig logo, and at the top right are buttons for 'USER GUIDE' and 'PHARMIG HOME'. The main content area is divided into three sections:

- User Profile:** Shows the name 'John Doe' and role 'PRODUCTION'. A red button labeled 'FINISH SESSION' has a red circle with the letter 'A' next to it.
- Training Progress:** Shows 'TM1 PROGRESS' at 0% completion, with the text '0 of 3 chapters complete.' below it.
- Video Player:** Displays a video titled 'CHAPTER 1 INTRODUCTION' with a play button in the center. The video player interface includes a progress bar at the bottom showing '0:00 / 6:03' and various control icons.

Below the video player, there is a section for 'TM1 CHAPTER 1 Chapter Overview' with the following text:

In this chapter, you'll learn the types of sources of contamination in the cleanroom. You'll be asked questions when the video ends, so watch carefully.



### STEP 3

Once the video has finished, the first question will appear automatically on the screen.

Carefully read the question and, referring to the information you watched in the video, provide the answer or answers by clicking the appropriate boxes in the list below.

Some require a single answer whilst others require multiple answers. This is stated under the question.

If you select the wrong answer and wish to change it, simply uncheck your answer and choose another.

**Note:** You always have the chance to re-watch the video again **A**.

The screenshot shows the Pharmig Training Portal interface. At the top left is the TP logo and 'pharmig EXCELLENCE IN MICROBIOLOGY' with 'TRAINING PORTAL' below it. On the top right are buttons for 'USER GUIDE' and 'PHARMIG HOME'. The main content area is titled 'An Introduction to Cleanroom Contamination Control' with 'CHAPTER 1: Introduction to Contamination in Cleanrooms' below it. On the left side, there is a 'USER PROFILE' section with 'Your Name' and 'PRODUCTION' listed, and a 'FINISH SESSION' button. Below that is a 'TRAINING PROGRESS' section showing 'TM1 PROGRESS' at '0%' and '0 of 3 chapters complete.' The main area features a video player for 'QUESTION 1 OF 4' with the question: 'What is the unit of measure for non-viable particles in a cleanroom?' and three radio button options: 'CFU', 'Millimetre', and 'Micron'. A 'Next Question' button is at the bottom right of the video player. Below the video player, there is a 'TM1 CHAPTER 1' section with a 'Chapter Overview' and a 'Watch Again' button with a red 'A' icon. A text block below states: 'In this chapter you'll learn the types of sources of contamination in the cleanroom facility. You'll be asked questions when the video ends, so watch carefully.'





STEP 4

When you have answered all the questions in each of the three chapters, the system will mark your answers.

If your score is above the pass mark set by your training manager, you'll pass the module and will be able to download your certificate (see page 8).

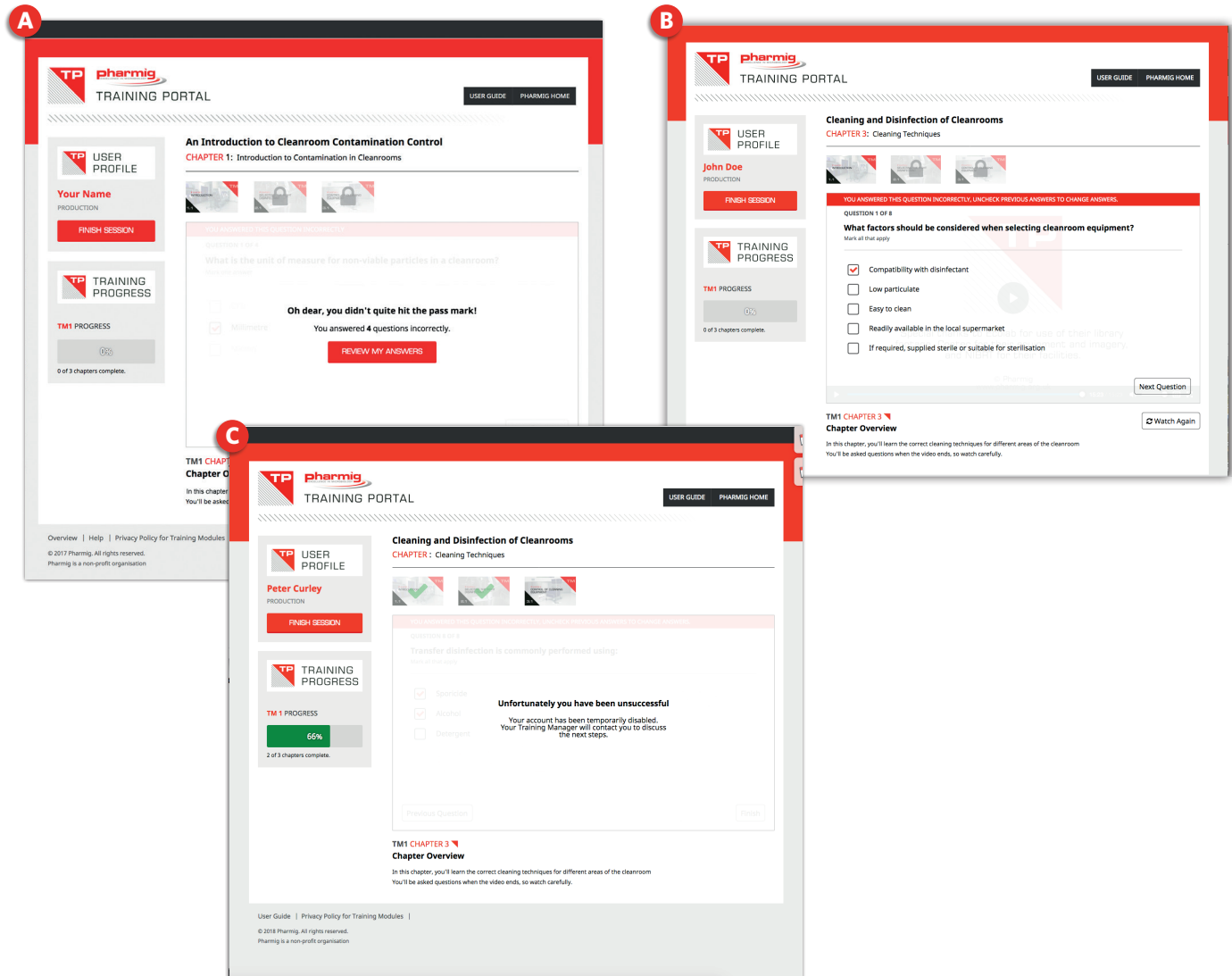
If you have failed to achieve the pass mark set by your training manager for any of the chapters, the system will give you an opportunity to review and correct your answers **A**.

The questions you answered incorrectly are highlighted in a red bar at the top of the page **B**; correct answers are marked with a green bar.

To change your answers, remember to uncheck your previously checked answers before selecting new ones.

Your training manager will have limited the amount of times a question can be answered incorrectly. If you reach this limit, you'll be presented with the following screen **C**. (This shows the chapters you have passed with green tick and indicates your progress on the progress bar on the left.)

Your training manager is alerted to the fact that you have not passed the training module and will contact you to discuss appropriate action.



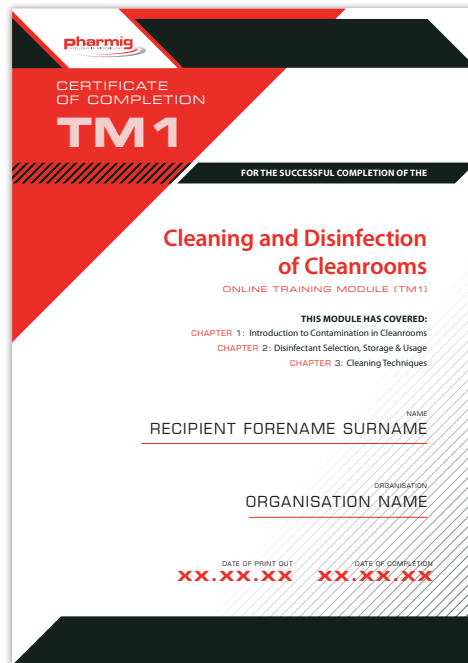


STEP 5

When all chapters in the module are successfully completed, you'll be presented with a link to download and print your certificate **A**.

Certificates can be downloaded at any point in time after the module has been passed by clicking the download button **B**.

**Note:** The green progress bar will only indicate 100% when you click out of the module **C** after completing chapter 3. This will not affect your ability to download your certificate.



The screenshot shows the Pharmig Training Portal interface. At the top, there is a navigation bar with the TP and Pharmig logos, the text 'TRAINING PORTAL', and buttons for 'USER GUIDE' and 'PHARMIG HOME'. Below this is a 'USER PROFILE' section with the name 'Your Name' and 'PRODUCTION', and a 'FINISH SESSION' button. The 'TRAINING PROGRESS' section shows 'TM1 PROGRESS' at 100% (3 of 3 chapters complete) and a 'TM1 CERTIFICATE' button labeled 'B'. The main content area is titled 'An Introduction to Cleanroom Contamination Control' and 'CHAPTER 3: Cleaning Techniques'. It features three progress indicators for 'INTRODUCTION', 'SELECTING THE DISINFECTANT', and 'CONTROL OF CLEANING EQUIPMENT', all marked as complete. A video player is shown with the title '3.1 CONTROL OF CLEANING EQUIPMENT' and a message 'Well done, you've passed this chapter!' with a 'DOWNLOAD CERTIFICATE' button labeled 'A'. Below the video player is a 'TM1 CHAPTER 3 Chapter Overview' section with a brief description of the chapter content.





T5 The Maltings,  
Roydon Road,  
Stanstead Abbots,  
Hertfordshire, SG12 8HG

Tel: **+44 (0) 1920 871 999**

Fax: **+44 (0) 1920 871 156**

Email: **info@pharmig.org.uk**

**[www.pharmig.org.uk](http://www.pharmig.org.uk)**

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